(Time: 3 Hours)   (Total Marks: 80)

NB: 1.Question1is compulsory.
   2. Attempt any three from the remaining questions.
   3. Illustrate the answers with diagrams wherever required
   4. Answers to the questions should be grouped. Mixing of sub-questions
      will not be allowed.

Q.1

a) What is SCM?.Explain Information Management in SCM?   **(05)**
b) What is BI and explain BI tools.   **(05)**
c) Explain how to decide the IT infrastructure for an organization.   **(05)**
d) Mention the challenges of managing IT functions in an organization.   **(05)**

Q.2

a) What are the types of communications in organizations?.   **(10)**
b) Discuss about the types of Information Systems.

Q.3 a) How does the business intelligence process work and what are the benefits
            Of BI?.   **(10)**
        b) What is ERP and what are the benefits of using ERP systems

                                                                             (10)

Q.4

a) Explain about the components and objectives of MIS.   **(10)**
b) What is information security Management?.Explain.   **(10)**

Q.5

a) Discuss why vendor management is important and what are the ways for effective
   vendor management.   **(10)**
b) Explain how MIS can improve organizational effectiveness.   **(10)**

Q.6

a) Explain about the types of Decision Support Systems and its purpose in MIS.   **(10)**
b) What is CRM?.Explain how CRM help organizations in quality decision making.
   Justify your answer with a suitable example.   **(10)**

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