

Time: 3 Hours

Max. Marks: 80

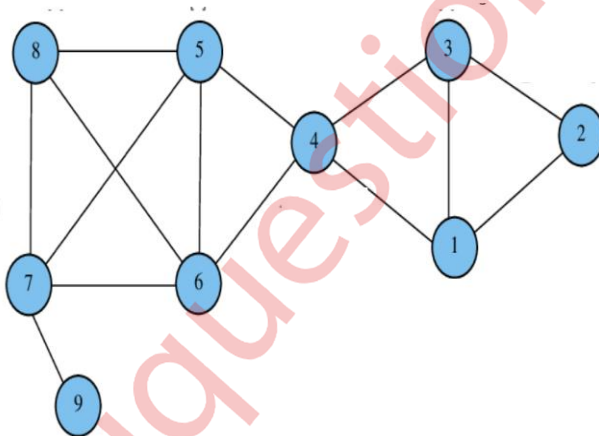
- N.B. (1) Question one is Compulsory.
- (2) Attempt any 3 questions out of the remaining.
- (3) Assume suitable data if required.

Q. 1 Answer any 4

- (a) Differentiate between social media analytics and Traditional Business Analytics. 05
- (b) Explain the core characteristics of Social Media. 05
- (c) Explain how social media is the beneficial for the business growth. 05
- (d) Explain Tie-Strength in social media network structure. 05
- (e) Explain the four steps in social media risk management. 05

- Q. 2 a) What are different social media KPIs. 10
- b) Explain in detail seven layers of social media analytics. 10

- Q.3 a) Social media network structure is given below. Answer the given questions. 10



- i) Create an adjacency matrix and adjacency list for this graph.
- ii) Find the degree centrality of each node of the network. Find the Central node of the network.
- iii) Draw the 1,5 egocentric network for node 4.
- iv) Find the density of the graph.
- v) What is the length of the shortest path from node 2 to 7.
- vi) What is the largest clique in this network? How many cliques of that size are there?

- b) Explain steps for Text Analytics. Explain static and dynamic text analytics. 10

- Q.4 a) Compare Traditional recommendation system and Social Recommendation System. **10**
- b) Explain different Challenges for Social Media Analytics. **10**
- Q. 5 a) Elaborate on Social media issues and privacy policies. **10**
- b) What is social media Hyperlink analytics. Explain different types of hyperlink analytics. **10**
- Q.6 Write short notes on **any 4**. **20**
- Types of Search engines
 - Sources of Location data
 - Applications of Social Media Analytics
 - Collaborative Filtering for recommendation
 - Social media text analytics tools
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