

[Time: 3Hours]

[Marks: 100]

NB.

1. Attempt any five questions.
2. Figures to the right indicate full marks.

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| 1  | Discuss the functions, goals and scope of HRD in an organization   | 20 |
| 2  | Elaborate on the qualities, roles and functions of human resource manager.                                       | 20 |
| 3  | Explain the term Recruitment. Discuss the factors and process involved in recruitment                            | 20 |
| 4  | Highlight the objectives and process of Performance Appraisal  | 20 |
| 5  | What is Talent Management? Discuss the need and importance of talent management                                  | 20 |
| 6  | Elucidate on the etiquettes needed for image building and highlight common etiquette challenges at the workplace | 20 |
| 7  | Discuss in detail how Ergonomics can help in solving work place problems   | 20 |
| 8  | Elaborate on the meaning, relevance and functions of corporate social responsibility                             | 20 |
| 9  | Define Total Quality Management and discuss its features, need and benefits in an organisation                   | 20 |
| 10 | <b>Write short note (any two)</b>  | 20 |
|    | a. Evolution of Human Relation Approach  |    |
|    | b. Selection Barriers  |    |
|    | c. Interpersonal Communication   |    |
|    | d. Project Human Resource Management   |    |

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