Marks :- 75

**Duration 2 ½ Hours** 

## Please check whether you have got the right question paper. 1) All question are compulsory **N.B.:** 2) Figures to the right indicial makes. Q 1 Match the column (any 3) 1 Courts and Tribunals a Eight to ten members Lockout b Fasting near workplace Legal machinery 3 Technological factors d Encircling key member of Quality circle management Economic causes Wages Hunger strike Research and development 6 Declared by employers 7 Gherao 8 Ambulance room 500 or more workers Dispute of National importance Registration of trade union Minimum 7 members 10 National tribunal 7 QΒ Write true or false (any 7) 1 Industry refers to any productive activities in which group of individuals are engaged. 2 Labour is a subject in the list of the Indian constitution where both center and the state can amend and frame the labour laws. 3 There should be no strike or lockout without prior notice. 4 Workers participation provides an opportunity to the workers to communicate and suggest their opinion to the management. 5 Industrial tribunal has wider jurisdiction than National tribunal. 6 Unhealthy working environment involves openness and transparency. 7 Craft trade union is the simplest form of trade union. 8 Low membership is one of the reason for the poor financial positions of the trade union. 9 Notice of change of name and registered office of trade union must be in writing. 10 Proper fencing of machinery comes under safety provisions under Factories Act,1948. Q 2 a Who are the major stakeholders of IR? 8 b What is Industrial Relation? What are the essentials of good IR? c Discus the need and significance of IR in India. 8 d State the issues and challenges of IR in India. 7

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## Paper / Subject Code: 46014 / Human Resource: Industrial Relations

Q 3	a	Elaborate the causes of employee indiscipline.	8
	b	Discuss the guidelines for handing employee grievance.	
		OR SERVER	
	c	Explain following forms of working participation	8
		i) Co-partnership.	
		ii) Total Quality Management.	
	d	What do you mean by Industrial dispute? Explain its effects.	7
Q 4	a	Discuss in brief the role of trade union.	8
	b	What are the problems faced by Trade unions in India?	70
		OR	
	c	Elaborate the feature of Collective Bargaining.	8
	d	Briefly discuss the process of Collective bargaining.	7
Q.5	a	Discuss Industrial Employment (Standing Order) Act, 1946.	8
<b>Q</b> .0	b	Explain the Industrial Dispute act, 1947.	7
	U	OR	,
	c	Write short notes on (any 3)	15
	i)	Arbitration	10
	,	Lay-off	
	-	) HMS	
		Industrial Tribunal	
		Globalisation.	
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