

(Time: 3 Hours)

(Total Marks: 80)

Note: - 1) Question No 1 is Compulsory.

- 2) Attempt any Three Questions from the remaining.
- 3) Illustrate your answers with cases/ examples wherever possible.
- 1) a) Explain the different types of organization structure with a neat block diagram.
Also list its advantages, disadvantages, and applications. (12)
- b) Explain briefly different approaches to management (08)
- 2) Differentiate between the following (20)
- a) Theory 'X' & Theory 'Y'
- b) Training & Development
- c) Line of Authority & Span of Control
- d) Perception & Attitude
- 3) a) Enlist the functions of a leader (05)
- b) Explain briefly the different types of Communication (05)
- c) Explain briefly the steps in decision making (05)
- d) Explain with example what do you mean by EXIT Interview? (05)
- 4) a) Explain in detail the various steps to be taken for Human Resource Development by taking the example of your own choice (10)
- b) What is Group Dynamics? Explain the various methods used by industry to improve the morale of the employees (10)
- 5) a) Explain Scientific selection Procedure in general (10)
- b) Explain Grievance procedure used in Small scale manufacturing Industry with block diagram (10)
- 6) Write short notes on the following (Any 04) (20)
- a) Evolution of Management
- b) Job Design
- c) Importance of safety
- d) Factory Act Provisions
- e) Role of Trade unions in Industrial Relations