

(Time: 3 Hours)

(Total Marks: 80)

N.B.: (1) **Question No. 1** is compulsory.

(2) Attempt any **Three** questions out of the remaining.

(3) Figures to the right indicate full marks

(4) Support your answers with examples / case studies wherever possible.

1. (a) Write in short the fourteen principles of management as devised by Henry Fayol. 10
(b) Discuss the Management philosophies of Max Weber and Fredrick W. Taylor. 10
Enlist the merits and demerits
2. (a) What are the functions of Personnel Department? How is it different to HR department? 10
(b) What is Group Behaviour? Explain types of Groups with examples. 10
3. (a) Explain Attitude, Perception and give its relevance to individual growth with an example. 10
(b) Define Motivation. Explain Theory X - Theory Y motivation and Maslow's Theory of Motivation. 10
4. (a) Explain Workmen's Compensation Act and Factories Act. How is Labour Organizations helpful to society? 10
(b) Write short notes on Collective Bargaining and Role of Government in Industrial Relations. 10
5. (a) Write Short note of the following :- 8
(i) Job Design
(ii) Selection and Recruitment
(b) What is an Organization? Explain its Types 6
(c) What is Decision Making? Explain its types. 6
6. (a) Define Morale. Give an Example. 5
(b) What are the types of Training? Explain any one. 5
(c) Give the differences between Training and Development 5
(d) Give the key roles of Manager. 5