

Time: 2 Hours

Marks: 60

N. B (1) All Question are Compulsory

(2) Figures to the right indicate full marks.

Q.1 Answer the following:

- a. Discuss Various OB models. (08)
- b. What are the steps in organization structure? (07)

OR

- c. Write note on the evolution of organization behavior. (08)
- d. What are the types of organization for the future? (07)

Q.2 Answer the following:

- a. Briefly explain nature of personality. (08)
- b. Explain the process of managing perception. (07)

OR

- c. Explain the nature and components of attitude. (08)
- d. What are the barriers to attitudinal change? (07)

Q.3 Answer the following:

- a. Discuss the various types of groups in an organization. (08)
- b. What are the ways to manage organizational politics? (07)

OR

- c. Discuss the levels of conflict in an organization. (08)
- d. What are the guidelines for effective negotiation? (07)

Q.4 A) Select the most appropriate answer from the option given below. (05)

- (a) \_\_\_\_\_ Decision-making is often delayed. (Individual, Tactical, Group, Standard)
- (b) \_\_\_\_\_ takes place when different people have different expectations from a person performing a particular role. (Role Conflict, Role Ambiguity, Work Overload, Eustress)
- (c) Teams are most effective when staffed with people who are \_\_\_\_\_ (Extraverted, homogeneous, inflexible, introverted)
- (d) \_\_\_\_\_ is a science of morality that guides and helps to achieve objectives through legal and moral means. (Socialization, Organization Structure, Ethics, Workforce Diversity)
- (e) \_\_\_\_\_ Design is also called a modular organization. (Multinational, Network, Virtual, Functional)

B) State whether the following statements are true or false. (05)

- a) Group decision-making encourages lateral thinking.
- b) Assigning meaning to data is called interpretation
- c) Avoidance-avoidance conflict occurs when a person chooses between two positive and equally attractive alternatives.
- d) The focus of the autocratic model of OB is the consultative leadership style.
- e) Coordination refers to the number of subordinates that a superior can manage or control effectively.

36091

Page 1 of 4

C) Match the column.

(05)

SR. No	A	SR. No	B
1	Performing	a	Mental Exhaustion
2	Negotiation	b	Integrity
3	Burnout	c	Handling complex tasks
4	Ethics at workplace	d	Openness to Experience
5	The Big Five Model	e	Empathy

OR

Q.4 Write Short Notes on: (Any 3)

(15)

- Strategies to overcome stress.
- Managing ethics at workplace.
- Creating organisation culture.
- Workforce diversity.
- Dimensions of organizational culture.