Duration: 3hrs   **[Max Marks:80]**

N.B.: **(1) Question No 1 is Compulsory.**
       (2) Attempt any three questions out of the remaining five.
       (3) All questions carry equal marks.
       (4) Assume suitable data, if required and state it clearly.

Q1.	a	Define Knowledge with example and discuss different characteristics of Knowledge.	[10]
	b	Explain various reservoirs of knowledge with proper examples.	[10]
Q2.	a	Give similarities and differences between Conventional and KM System Life Cycle.	[10]
	b	Distinguish between collaborative intelligence and intelligent agent.	[10]
Q3.	a	Explain knowledge management process in detail with its benefits.	[10]
	b	What is Nominal Group Knowledge Capture technique? How it is different from Delphi Method?	[10]
Q4.	a	Describe with example User Acceptance Testing.	[10]
	b	Explain in details KM System Deployment Issues.	[10]
Q5.	a	Describe supervised learning and unsupervised learning related to KM.	[10]
	b	Define Neural network, Data mining & Classification trees.	[10]
Q6.	a	Identify and explain ethical legal and managerial issues of Knowledge Management.	[10]
	b	Explain security and control parameters in KM.	[10]

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