

[Time: 3 hours]

Marks: 100

Please check whether you have got the right question paper

- N.B. 1) All questions are compulsory.
2) Figures to the right indicate marks.

Q.1 A Complete the following statements by selecting the appropriate answers (any 10) 10

- 1) _____ is a process that includes defining goals, establishing strategy and developing plans to coordinate activities.
a) Planning
b) Leading
c) Controlling
d) Organizing
- 2) Managers who are required to perform duties which are ceremonial and symbolic in nature are called _____.
a) figurehead
b) monitor
c) leader
d) negotiator
- 3) _____ function involves monitoring activities to ensure they are being accomplished as planned and correcting any significant deviation.
A) Conceptual
b) Decisional
c) Leading
d) Controlling
- 4) _____ are evaluative statements either favourable or unfavourable about objects people or events.
a) Attitudes
b) Motives
c) Beliefs
d) Actions
- 5) The emotional or feeling segment of an attitude is called as _____ component.
a) affective
b) cognitive
c) behavioral
d) motivational
- 6) _____ refers to an employees belief in the degree to which they influence their work environment, competence, meaningfulness of their job and perceived autonomy.
a) Psychological empowerment
b) Organizational commitment
c) Job engagement
d) Job involvement
- 7) Affection, belongingness, acceptance, and friendship are elements of _____ need.
a) basic
b) social
c) safety
d) esteem
- 8) McClelland's Theory of needs focuses on _____ needs.
a) five
b) two
c) three
d) six

- Q.3** Answer any two of the following **15**
- a) Name the major job-related attitudes. Explain in detail any two major job-related attitudes.
 - b) Write a detailed note on job satisfaction and explain its relationship to absenteeism and turnover.
 - c) Explain the exit-voice-loyalty-neglect model.
- Q.4** Answer any two of the following **15**
- a) Describe the three elements of motivation. Explain the theory of needs by McClelland.
 - b) Write a detailed note on goal setting theory.
 - c) Explain the Equity theory of motivation.
- Q.5** Answer any two of the following **15**
- a) Discuss Fred Fiedler's contingency model of leadership.
 - b) Explain transformational leadership.
 - c) Who is a mentor? Explain the two functions associated in a mentor and protégé relationship.
- Q.6** Write short notes on (Any four) **20**
- a) Managerial roles
 - b) Job satisfaction and work place deviance
 - c) Measurement of job satisfaction
 - d) Theory X and Y
 - e) Expectancy theory of motivation
 - f) Behavioral Theories of Leadership
