Total Marks: 80

(3 Hours)

N.B
1. Question No.1 is compulsory
2. Solve any three questions from the remaining questions
3. Assume suitable data if required

Q1.
                                                                                    (20)

    a. Describe business modeling process
    b. How is business integration achieved by ERP system?
    c. How does BPR differ from TQM?
    d. Explain the concept of SCM. State its benefits

Q2. a. Explain what you mean by ERP? Give advantages of ERP. Discuss the   (10)
         future of ERP systems.
      b. Discuss risk management in an ERP implementation? Explain the role   (10)
         played by consultant during the implementation of ERP?

Q3.
a. Describe the various functional modules of ERP viz. Manufacturing and logistics, Finance, controlling, plant maintenance, quality management, production planning and material management.   (10)
b. Distinguish between EFT and EDI.   (10)

Q4. a. Explain Business model and integrated data model with example.   (10)
      b. List the main variants of E-Procurement. Also discuss the advantages of   (10)
         adopting E-Procurement.

Q5. a. What is the Big Bang strategy? Explain Big Bang transition.   (10)
      b. List and explain the phases of ERP implementation.   (10)

Q6. Write Short Notes
                                   (20)

    a. Pros and Cons of in house ERP implementation
    b. Employee Resistance during ERP implementation
    c. CRM
    d. Impact of internet on ERP products