Time: (3Hours)   **(Max. Marks 80)**

NB: 1. Question 1 is compulsory.

2. Attempt any three from the remaining questions.

3. Illustrate the answers with diagrams wherever required

4. Answers to the questions should be grouped. Mixing of sub questions not be allowed.

Q1. Write short note: **(any four)**   **20 Marks**

   a) Supply Chain Management
   b) Artificial Intelligence system in MIS
   c) Knowledge based Expert System
   d) Strategic Planning in DSS
   e) Prototype Approach for Developing MIS.

Q2. A) Can you automate the process of Decision Making? The answer is

 'Yes' or 'No' Explain   **10 Marks**

B) What are factors contributing success and failure of MIS?   **10 Marks**

Q3. A) What is information? What are the concepts of Information? Explain the methods to
avoid misuse of Information.   **10 Marks**

B) What is the role of BI in MIS? Explain with small case study.   **10 Marks**

Q4. A) What are challenges in MIS implementation due to Cyber Security

attacks?   **10 Marks**

B) What are the benefits of ERP implementation organization?   **10 Marks**

Q5. A) What are the different BI tools used in the MIS to support in Decision Making?
                                                          10 Marks

B) Explain the Information pyramid use in Information Technology for

 MIS system.   **10 Marks**

Q6. A) What do you mean by Information Security? What are the challenges

 face by E-commerce MIS system while managing the information and communication.
                                                          10 Marks

B) Explain the CRM. How MIS system useful in making the good Customer Relationship
Management.   **10 Marks**

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44970   **Page 1 of 1**